



**BlueCross
BlueShield®**
Global



CITYWIDE. NATIONWIDE. WORLDWIDE.

It's a big Blue world.

Blue Cross Blue Shield Global® Health Insurance Plans and Services

We're simplifying the international healthcare experience with the Blue Cross Blue Shield Global suite of solutions. Our network brings flexible coverage to every community in the U.S. and over 190 countries around the world, making it the broadest global network available. Whether it's finding a primary care doctor at home or coordinating treatment overseas, members can always count on the power, and reach, of Blue.



Industry-leading digital tools that put access to global healthcare in members' hands.

TECHNOLOGY THAT SIMPLIFIES THE INTERNATIONAL HEALTHCARE EXPERIENCE:

- Personalized interfaces that provide relevant information based on the member's profile and past activity
- Current events and safety information relevant to a member's location
- Personalized push notifications regarding news alerts and claim status
- Medical translations of common healthcare terms and phrases with bidirectional functionality, audio and transliterations
- A global, multilingual, remote-consultation telemedicine solution, powered by Teladoc Health, provides 24/7/365 worldwide access to licensed doctors and includes the ability to prescribe medicines in multiple countries³
- End-to-end support for administrators through the Admin Hub



Scale, strength, and service from one powerful care network.

LEVERAGING THE REACH AND REPUTATION OF THE TWO LARGEST HEALTHCARE BRANDS: BLUE CROSS BLUE SHIELD AND BUPA:

- 1.7M+ healthcare professionals worldwide
- The nation's leading PPO network with 96% of all U.S. hospitals and 95% of all U.S. physicians participating¹
- 55% in-network savings in the U.S.²
- Access to the Blue Distinction® Specialty Care network in the U.S. This national recognition program is awarded to doctors and hospitals that have a proven history of delivering better quality care than those without the recognition.
- Strength of brand and scale of operations to guide members to the right providers at the right time
- 74% of claims incurred outside the U.S. are settled directly (includes outpatient and inpatient claims)
- Local resources around the world to deliver due diligence in establishing usual and customary charges, fraud prevention and clinical governance
- Specialized network solutions ensuring compliance for clients and members in regulated markets



An in-house, integrated medical assistance team ensures greater cost containment and predictability.

- Support from a highly-skilled team of doctors and nurses and more than 50 in-house medical assistance specialists
- Seamless coordination and management of all transportation logistics and transfer to receiving facility
- Governance of any activity delivered by independent assistance vendors, supporting positive outcomes for shared clients



Through our Going the Extra Mile customer experience program, we receive member feedback in near real-time, enabling us to **listen, act and improve**. We've invested in a best-in-class customer feedback program that allows us to capture insights and feedback to support our vision of building the healthcare services company most loved by the globally mobile.

Blue Cross Blue Shield Global's group products offer a wide range of compliant health insurance solutions to meet the unique needs of the globally mobile.

Blue Cross Blue Shield Global Expat™

Comprehensive international medical coverage for long-term assignees and their dependents.

- Comprehensive, flexible plans designed to cover global assignees and their dependents who are leaving their home country for six months or more. Standard and customizable plans for U.S. employees outside the U.S., foreign nationals on assignment in the U.S. and third country nationals (groups of two or more)
- Coverage options for well visits, prescriptions, hospitalization, maternity, wellness, medical evacuation, repatriation, and employee assistance programs are available. Supplemental options such as dental, vision, AD&D, life and long-term disability are available too

Blue Cross Blue Shield Global Traveler™

Medical coverage for short-term international travelers.

- Coverage for unanticipated illness or injury that occurs while workers are traveling outside their home country on a trip shorter than 180 consecutive days
- Administration is easy with no upfront enrollment information required
- Coverage is portable and goes wherever business travel takes employees

Blue Cross Blue Shield Global TCN



Medical coverage specifically designed for third country nationals



Flexibility to meet your specific needs - from basic to comprehensive coverage with the option to include emergency-only coverage in the U.S.



Cost-share options that can include benefit maximums, deductibles, pre-existing condition limitations, and waiting periods



Ability to include benefits such as maternity, dependent care, mental health and/or substance abuse treatment, dental and vision, etc



See how GeoBlue is simplifying the international healthcare experience for the globally mobile. Visit www.about-geo-blue.com or contact coporatesales@geo-blue.com.



All services are provided through GeoBlue, an independent licensee of the Blue Cross Blue Shield Association. GeoBlue is owned and backed by market leaders, a consortium of Blue Cross Blue Shield plans and Bupa Global.

Brought to you by the international healthcare experts at

GeoBlue

¹Consortium Network Compare Findings, 3Q 2017, ²ValueQuest Nationwide Cost Model, CY 2017, ³Not available with all products

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