

FAQs:



Why do we have this program?

Allegheny College is a carbon neutral institution, meaning we work hard to reduce the carbon footprint of our energy consumption, waste production, and more. In the past, single use disposables generated enough waste to fill Mellon Pool more than ten times. Our green box reusable takeout program drastically reduces our campus waste production not to mention the energy consumed and emissions generated in the creation and transportation of single-use disposables.

Is the green box program new?

Nope! Allegheny was an early adopter of a reusable takeout program designed in 2009 by the Office of Sustainability, Allegheny Student Government, and Allegheny Dining. The program drastically reduced our waste and environmental impact but took a big hit during the pandemic. We're working hard to rebuild it and added the Reuzzi app this year to help make it easier for everyone.

If you remember the green box program from previous years...

- You no longer need a token or the credit on your student id to get a green box.
- You can have more than one box out at a time, but you still need to return them all eventually.

What if I can't access the app?

If you don't have a smartphone, you forgot your phone, your phone is out of battery, or you're a visitor - no worries. You can still enjoy a waste-free meal by dining in and using the reusable plates in both McKinley's and Brooks. If you *must* have takeout, disposable single-use containers can be provided upon request. If you don't have a smartphone but would like to participate in the green box program, we can create a work around for you that will not require the use of the app. Contact sustainability@allegheny.edu so we can connect you with the details you need.

What if I lose a box?

Use the Reuzzi app to tag the box as lost. If you find it later, return it and the tag will be removed. You may be charged \$7 for lost or unreturned boxes at the end of the year, particularly if you're a repeat offender.

Can I get more than one box?

Yes. One meal swipe gets you one takeout box. If you want a second (or third), you simply have to swipe once for each green box.

Questions? Contact sustainability@allegheny.edu

FAQs: Continued...



Do I have to return my box before getting another?

Yes and no. You can check out up to three boxes at a time, but you cannot get a fourth box until you return at least one, but ideally all of your previously checked out boxes. You'll earn points for returning boxes quickly which you can redeem for rewards later.

Do I have to clean the box before returning it?

No, just empty any remaining food into a trash or compost receptacle and return the box as soon as possible. Allegheny Dining employees will wash and sanitize the boxes for you.

What if I return my box without scanning it?

Don't worry! As soon as the box is cleaned, returned to circulation, and checked out by the next user, your return will be "Verified" in the Reuzzi app.

What if I return a box that wasn't mine? What if someone else returns my box?

Return any box no matter what. Whatever user checked out the box will be credited for the return. Our overall goal is to create a culture of reuse and return, no matter who is doing the returning.

Can I get a green box for my mobile order?

Not at this time, but stay tuned. We're working on it!

What rewards can I get for redeeming the points I earn using Reuzzi?

The Reuzzi app lists the rewards available and let's you choose what you want. Rewards may include giant cookies, stainless steel drinkware, reusable nesting utensil sets, lotion bars made with campus-grown lavender, and other incentives we'll dream up throughout the academic year.

I still have questions, where can I learn more?

The app is very simple and gives you step by step instructions as you use it. You can also read through another list of FAQs in the Reuzzi app that are helpful to understand the finer details. You can also contact the Office of Sustainability to get a personalized demonstration of the process and ask any questions you have remaining.

Questions? Contact sustainability@allegheny.edu