

# Lincoln DentalConnect<sup>®</sup> online tools

Connect with us to keep your smile healthy.



## Register for online tools and information

If you're covered by a Lincoln Preferred Provider Organization (PPO) or indemnity group dental plan, you can access a wide range of online dental health tools and information by registering for an account at [LincolnFinancial.com](https://LincolnFinancial.com).<sup>1</sup>



Select **REGISTER** in the upper right corner of the homepage.

Once logged in, you can view your benefits, access ID cards, estimate costs, and more!

Follow the prompts, then  
select **Dental Insurance**.

### Employee benefits

#### DISABILITY INSURANCE

- Start a new disability claim
- View the status of a claim

#### EVIDENCE OF INSURABILITY

- Complete evidence of insurability application
- View the status of an evidence of insurability application

#### DENTAL INSURANCE

- View policy information and ID cards
- View the status of a claim
- Find a dentist provider

Under **Manage your  
account**, choose  
**My benefits**.

### Manage your account

#### My benefits

- View/print current benefit and coverage information or certificate of insurance.
- If you have dental or vision coverage with us, access information regarding your benefits.
- View answers to frequently asked questions regarding benefits.

#### My claims

- View claims being processed or closed within the last 30 days.
- Report a return-to-work or delivery date for disability claims.
- If you have dental coverage, generate a dental claim report.
- View answers to frequently asked questions regarding claims.

<sup>1</sup> Not available on dental health maintenance organization (DHMO) plans.

Access your dental ID card by selecting **View/print dental ID card**.

View your benefit information by choosing **View/print your dental benefits**.

## My benefits

Name:	Smith, Jane
SSN:	xxx-xx-1234
Birthdate:	07/01/1973
Status:	Active

[View/print dental ID card](#) | [View/print your dental benefits](#)

For the latest dental health news, to estimate the average cost of a dental procedure, or to ask a dentist a question, choose **Lincoln DentalConnect<sup>SM</sup>** under **Coverages** and follow the prompts.

## Coverages

[View frequently asked questions regarding benefits.](#)

Certificates are available from the company intranet site.

	COVERAGE
Dental	09-27-2021
<a href="#">Lincoln DentalConnect<sup>SM</sup></a>	Dental health center

To review dental claim information, from the **Manage your account** screen, select **Claims**, then choose **Dental claim reports** or **Check deductible for dental**.

## My claims

Welcome to our claim services. Please choose one of the following services available to you.

**Claims search**

- View status of claims
- View payment history
- Report a return-to-work and/or a delivery date

**Dental claim reports**

- View or print dental claims report

**Check deductible for dental**

- Provides dental benefits
- Current deductible and policy maximums



## Find a dentist

You can look for a dentist without logging in to your account by visiting [LincolnFinancial.com/FindADentist](https://LincolnFinancial.com/FindADentist).



## Prepare for your visit

When you schedule a dental visit, let the office know you have coverage through the *Lincoln DentalConnect* PPO plan. To help them verify your coverage, have your member ID card or Social Security number on hand.



Help reduce paper waste by opting in to electronic explanation of benefits (EOB). Register or log in at [LincolnFinancial.com](https://LincolnFinancial.com) to update communication preferences.

## Download the Lincoln Dental mobile app today!

Use your [LincolnFinancial.com](https://LincolnFinancial.com) credentials to log in to the app. If you don't have a web account, registration is easy within the app itself. Just follow the onscreen prompts!



## Questions?

Contact Lincoln customer service at **800-423-2765**, Monday through Thursday, between 8:00 a.m. and 8:00 p.m. Eastern, and Friday, between 8:00 a.m. and 6:00 p.m. Eastern.

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LCN-6641916-052224

POD 07/24 **Z13**

Order code: DTL-EEDC-FLI001

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